



**NWFSC STUDENT GRADUATION SURVEY
PERCEPTION OF EFFECTIVENESS
COLLEGE LEVEL
2009-2013**

**ALL PERCEPTION RATINGS BASED ON FIVE POINT SCALE
5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied**

FACULTY INSTRUCTION RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	4.40	n= 448
2010-2011	4.41	n= 309
2011-2012	4.33	n=2,374
2012-2013	4.35	n=2,251
REGISTRATION RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	4.35	n= 417
2010-2011	4.38	n= 287
2011-2012	4.31	n=2,187
2012-2013	4.35	n=2,013
CAREER ADVISING RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	4.03	n= 342
2010-2011	4.08	n= 247
2011-2012	3.93	n=1,837
2012-2013	3.94	n=1,634
ATHLETIC PROGRAM RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	3.79	n= 209
2010-2011	3.96	n= 200
2011-2012	3.74	n=1,503
2012-2013	3.75	n=1,271
TESTING SERVICES RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	4.28	n= 309
2010-2011	4.15	n= 214
2011-2012	4.14	n=1,735
2012-2013	4.20	n=1,535

COURSE/SCHEDULE PLANNING RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	4.05	n= 501
2010-2011	4.15	n= 336
2011-2012	4.21	n=2,249
2012-2013	4.23	n=2,210
STUDENT ACTIVITIES RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	3.78	n= 311
2010-2011	3.84	n= 210
2011-2012	3.74	n=1,742
2012-2013	3.78	n=1,555
ACADEMIC ADVISING RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	4.11	n= 356
2010-2011	4.06	n= 406
2011-2012	4.12	n=2,008
2012-2013	4.15	n=1,819
FINANCIAL AID RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	4.09	n= 331
2010-2011	4.04	n= 219
2011-2012	3.94	n=1,820
2012-2013	3.88	n=1,625
FOOD SERVICES	TOTAL NUMBER OF RESPONSES	
2009-2010	3.81	n= 285
2010-2011	3.83	n= 194
2011-2012	3.68	n=1,638
2012-2013	3.64	n=1,452

ALL RATINGS BASED ON SATISFACTION SCALE
5=Very Satisfied, 4=Satisfied, 3=Neutral, 2=Dissatisfied, 1=Very Dissatisfied

LIBRARY SERVICES RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	4.45	n=359
2010-2011	4.30	n=233
2011-2012	4.30	n=1,857
2012-2013	4.28	n=1,659
TUTORING/ LEARNING SUPPORT RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	4.18	n=307
2010-2011	4.24	n=218
2011-2012	4.12	n=1,698
2012-2013	4.14	n=1,450
CLASSROOM FACILITIES RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	4.32	n=421
2010-2011	4.39	n=293
2011-2012	4.19	n=2,149
2012-2013	4.24	n=1,979

JOB PLACEMENT RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	3.66	n=208
2010-2011	3.61	n=158
2011-2012	3.61	n=1,439
2012-2013	3.60	1,203
COMPUTER LABS RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	4.36	n=339
2010-2011	4.34	n=319
2011-2012	4.19	n=1,781
2012-2013	4.21	n=1,592
NWFSC WEBSITE RATING	TOTAL NUMBER OF RESPONSES	
2009-2010	4.56	n=405
2010-2011	4.48	n=281
2011-2012	4.40	n=2,062
2012-2013	4.32	n=1,918